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8
9 **UNITED STATES BANKRUPTCY COURT**
10 **CENTRAL DISTRICT OF CALIFORNIA - SANTA ANA DIVISION**
11

12 In re:

13 The Litigation Practice Group P.C.,

14 Debtor.
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Case No. 8:23-bk-10571-SC

Chapter 11

**SECOND REPORT OF ETHICS
COMPLIANCE MONITOR NANCY B.
RAPOPORT**

Second Report of Ethics Compliance Monitor Nancy B. Rapoport — February 21, 2024

Pursuant to the *Order Appointing Nancy Rapoport as Ethics Compliance Monitor* dated August 7, 2023 [Docket No. 363] (the “Monitor Order”), this is my second report (“Second Report”) to this Court. My first report appears at Docket No. 720 (filed November 27, 2023). As is my usual practice when filing reports with a Court, I shared initial drafts of this Second Report with representatives of Morning Law Group, the Official Committee of Unsecured Creditors (“Creditors’ Committee”), and the Trustee in order to give them an opportunity to comment and to correct any potential misstatements.

General Observations

The Monitor Order itself; scope of my appointment. In the Monitor Order, this Court appointed me to “monitor the Buyer’s compliance with generally understood ethical standards and consumer protection obligations relating thereto and not to act as an attorney or to provide any legal advice whatsoever to the Buyer or to any of the Buyer’s to-be-assumed clients. Given the reach of the operations, Monitor’s role shall not include specific compliance with any given state’s ethics rules but will be based on generally established legal ethics principles.” Monitor Order at para. 2, p. 3; *see also id.* at para. 4, pp. 3-4. In this role, I am “vested with all rights and powers reasonably necessary to carry out such powers, duties, authority, and responsibilities. In the event of any conflict between the APA and this Order, the terms of this Order shall control.” *Id.* at para. 5, p. 4.

In particular, my duties include the following:

6. a. work with all diligence to confirm and oversee compliance with the ethical issues raised as part of the representations and warranties of the Buyer as set forth in the APA, including but not limited to sections 12(j) through 12(k), section 12(m) and sections 12(q), as follows ...:

i. Buyer’s LSAs and the implementation thereof have been modified (“Modified LSA’s”) for compliance with the Telephone Consumer Protection Act, 47 U.S.C. § 227 (“TCPA”), the Telemarketing Sales Rule, 16 C.F.R. Part 310 (the “TSR”), and the Credit Repair Organizations Act, 15

U.S.C. § 1679 (the “CROA”), as well as all applicable laws and regulations as well as any Order of the Bankruptcy Court;

ii. The performance of the Modified LSAs will similarly comply with the TCPA, TSR, and the CROA, as well as all applicable laws and regulations as well as any Order of the U.S. Bankruptcy Court;

iii. Review and recommend the procedures to assume and assign the reformed LSAs as set forth in the APA, and as may be further ordered by the Bankruptcy Court;

iv. Buyer’s cooperation with the requests, oversight, and inquiries of the Monitor;

v. Buyer’s provision of profit and loss statements, balance sheets, deposit accounts, and other financial information related to the Active Executory Contracts and Inactive Executory Contracts being purchased by Buyer; and

vi. Buyer’s provision of both reports and administrative access into Buyer’s ACH processing merchant account and related bank accounts, as well as customer relationship management software, such as Debt Pay Pro (or other similar software) for the purpose of monitoring Buyer’s compliance with the APA as it relates to Active and Inactive Executory Contracts it is purchasing.

b. work with all diligence to confirm and oversee reformation of the terms of Buyer’s Legal Services Agreement;

c. provide regular reports to the Bankruptcy Court, which reports shall be filed on the Bankruptcy Court’s docket, with electronic notice to the Trustee and Committee, and which reports may include a discussion of the Buyer’s possible violation of generally accepted legal ethics principles, if any.

Id. at para. 6, pp. 3-4. Pursuant to the Monitor Order, the First Report was due no later than the “120th day after the Closing,” and subsequent reports are due at 90-day intervals. *Id.* at para. 7, pp. 6-7.

Cooperation from all parties. Morning Law Group (“MLG”)—in particular, with Joshua Armstrong and members of his team, and with MLG’s bankruptcy counsel Zev Shechtman—is still demonstrating its “clients-first” attitude. In addition to the productive discussions that I have had with MLG, I have had equally productive discussions with the Trustee and with counsel for the Trustee and for the Creditors’ Committee. In my opinion, everyone with whom I am working wants to see MLG’s representation of its clients succeed.

Specific Tasks Undertaken

Reviewed revised MLG engagement letter. I reviewed the revised engagement letter that included language that made it clear to clients that MLG was not going to provide representation if all of the debts were valid.

Discussed with MLG and counsel for the Trustee issues involving how to handle the files of rejected clients. To the extent that the LPG clients whose contracts were rejected by the Trustee were not clients of MLG, MLG did not want to confuse those LPG clients in terms of who had custody of those files. I worked with counsel for the Trustee and with MLG to clarify how the return of those files to the clients would be handled.

Discussions with various state Attorneys General. I have a regular discussion scheduled with attorneys for the attorneys general and consumer protection divisions of several states, and the next such discussion will also include representatives of the CFPB. (Each of them has asked me to keep the names confidential—except to the Court—in order not to compromise any of the actions that they might be contemplating.) These discussions have, to date, focused on which contracts were assumed or rejected and how MLG is representing its current clients.

Discussion with UST Kenneth Miskin re an Order on a Motion (“Default Judgment Motion”) for Default Judgment filed by Adeofolarin Ademosu against Phoenix in the United States District Court for the W.D. Washington (Tacoma), along with the Complaint filed against Phoenix and the Default Judgment Motion. I had a productive discussion about whether there were any double payments to MLG.

Notices to clients with rejected contracts. I discussed with MLG and counsel for the Trustee how to create FAQs for clients of LPG who received notices that their contracts were to be rejected. After these FAQs came out, I was contacted by a few of those clients and followed up with MLG and counsel for the Trustee on questions that those clients had about their files, and I emphasized the need for those clients to file timely proofs of claim.

Follow-up on various news stories. As news stories came out about LPG (and about MLG), and as reporters had questions for MLG, I communicated with counsel for the Trustee and with MLG about appropriate responses.

Discussions with MLG about Force 10 audit. I worked with MLG to determine how to provide certain information to Force 10 without revealing confidential client information.

Review of several Standard Operating Procedures documents drafted by MLG. I commented on several of the MLG Standard Operating Procedures and made suggestions where appropriate.

Beginning of discussions with auditor Force 10. On February 20, 2024, I reached out to Force 10 to begin the process of learning about its audits.

Specific Tasks Not Yet Undertaken

Now that MLG is up and running with its new client base, my next series of tasks will include the following:

1. An audit of client funds held by MLG.
2. Spot-checks of any client intake procedures.
3. Continued review of MLG's standard operating procedures.

Conclusion

MLG continues to display a customer-centric approach to legal representation.

I am happy to answer any questions that the Court might have about this Second Report.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'Nancy B. Rapoport', with a long horizontal flourish extending to the right.

Nancy B. Rapoport
Monitor
Las Vegas, NV
February 21, 2024

PROOF OF SERVICE OF DOCUMENT

I am over the age of 18 and not a party to this bankruptcy case or adversary proceeding. My business address is: 655 W. Broadway, Suite 800, San Diego, California 92101

A true and correct copy of the foregoing document entitled **SECOND REPORT OF ETHICS COMPLIANCE MONITOR NANCY B. RAPOPORT**

will be served or was served (a) on the judge in chambers in the form and manner required by LBR 5005-2(d); and (b) in the manner stated below:

1. TO BE SERVED BY THE COURT VIA NOTICE OF ELECTRONIC FILING (NEF): Pursuant to controlling General Orders and LBR, the foregoing document will be served by the court via NEF and hyperlink to the document. On February 21, 2024, I checked the CM/ECF docket for this bankruptcy case or adversary proceeding and determined that the following persons are on the Electronic Mail Notice List to receive NEF transmission at the email addresses stated below:

☒ Service information continued on attached page

2. SERVED BY UNITED STATES MAIL:

On February 21, 2024, I served the following persons and/or entities at the last known addresses in this bankruptcy case or adversary proceeding by placing a true and correct copy thereof in a sealed envelope in the United States mail, first class, postage prepaid, and addressed as follows. Listing the judge here constitutes a declaration that mailing to the judge will be completed no later than 24 hours after the document is filed.

JUDGE'S COPY - VIA FIRST CLASS MAIL

The Honorable Scott C. Clarkson
United States Bankruptcy Court
Central District of California
Ronald Reagan Federal Building and Courthouse
411 West Fourth Street, Suite 5130 / Courtroom 5C
Santa Ana, CA 92701-4593

☐ Service information continued on attached page

3. SERVED BY PERSONAL DELIVERY, OVERNIGHT MAIL, FACSIMILE TRANSMISSION OR EMAIL (state method for each person or entity served): Pursuant to F.R.Civ.P. 5 and/or controlling LBR, on February 21, 2024, I served the following persons and/or entities by personal delivery, overnight mail service, or (for those who consented in writing to such service method), by facsimile transmission and/or email as follows. Listing the judge here constitutes a declaration that personal delivery on, or overnight mail to, the judge will be completed no later than 24 hours after the document is filed.

☒ Service information continued on attached page

I declare under penalty of perjury under the laws of the United States that the foregoing is true and correct.

February 21, 2024
Date

Caron Burke
Printed Name

/s/ Caron Burke
Signature

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